

U.S. Department of Homeland Security
U.S. Customs and Border Protection
200 East Bay Street
Charleston, SC 29401



U.S. Customs and
Border Protection

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JOHN S. JAMES CO.
CHARLESTON S.C.

DATE: June 25, 2008

PORT OF CHARLESTON NOTICE NO: FY2008-12

TO: Brokers, Importers, Carriers and Other Interested Parties

SUBJECT: Phone Outage at the Customhouse

As of Wednesday morning June 25, 2008 the phones in the Customhouse are not functioning. We cannot receive or make calls as of this time. We are working to correct this problem and we will notify you as soon as they are up and running again. In the meantime, email can be utilized to communicate with Customhouse personnel. Following are the email addresses of contacts within the entry branch and import specialist areas:

Janet Talley, Acting Assistant Port Director of Trade/Supervisory Import Specialist:
Janet.Talley@dhs.gov

Michael Maillard, Supervisory Entry Officer:
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Kerry Missel, Entry Specialist
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Merl Hagenberg, Entry Specialist
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Nancy Fischer, Senior Import Specialist
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Sheila Colbert, Import Specialist
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Pamela M. Zaresk
Area Port Director